LISA A. BLOCK, D.M.D., M.S., P.C.

PRACTICE LIMITED TO PEDIATRIC DENTISTRY

This specialty practice is committed to rendering high quality health care to its patients. Our office is designed and equipped to maximize safety, comfort and efficiency; and our staff is highly skilled in their respective areas of health care delivery. Treatment of children's dental problems often requires the care of a **Pediatric Dentist** with an additional two years of specialty education in the treatment of children's dental health concerns. We believe that a mutual understanding of our office policy provides the atmosphere in which optimal health care can be delivered.

PATIENT INFORMATION

WELCOME TO OUR PRACTICE: We appreciate the trust you have shown by selecting us to provide for your child's dental needs. Our goal is to make every child's visit pleasant and educational; our practice is based on preventive care. We strive to teach good oral care that will enable your child to have a beautiful smile that lasts a lifetime.

MINOR PATIENTS: Patients accompanied by an adult other than the parent or legal guardian should have written consent from the parent or legal guardian giving permission for treatment of the patient.

ADDITIONAL SERVICES: After hour visits, written reports, professional consultations outside the office, sedations, and patients who require "Special Behavior Management" (more time and personnel), <u>may be charged an additional fee</u>, and will be billed based on time and complexity.

HOSPITAL PATIENTS: Hospital patients are billed separately for the day surgery and anesthetics procedures by the hospital and anesthesia medical group. Prior to hospital dental treatment, we collect the percentage of our fees your insurance does not cover.

SCHEDULING FOR TREATMENT: We do our best to accommodate your schedule. For children, certain procedures are best performed during the morning hours. If your child needs to miss school for a needed appointment, an excuse slip will be provided upon request. Time is valuable for the doctor, patient, and parents. It is for this reason that we make a genuine effort to stay on time and would appreciate your cooperation in keeping your appointments in a timely manner.

<u>CANCELLATIONS:</u> Broken appointments of any kind are costly to all of us, please give us <u>48</u> hours cancellation notice in advance if you need to reschedule an appointment. A broken appointment without notification is subject to a \$50.00 service fee.

We look forward to a long-lasting relationship with you and your family. We appreciate you selecting our office and would like to share your experience with others. Our staff has a commitment to excellence in pediatric dentistry.